

# Analisis Implementasi Peraturan Menteri Perhubungan Nomor 98 Tahun 2017 pada Layanan Commuter Line Depok bagi Penyandang Disabilitas = Analysis of the Implementation of Minister of Transportation Regulation Number 98 of 2017 on Commuter Line Service in Depok for Persons with Disabilities

Fathiani Nida Ahmad Riyanto, author

Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=9999920524007&lokasi=lokal>

---

## Abstrak

Pengesahan Peraturan Menteri Perhubungan Nomor 98 Tahun 2017 bertujuan dalam mengakomodir regulasi penyelenggaraan transportasi publik yang aksesibel bagi pengguna jasa berkebutuhan khusus, termasuk penyandang disabilitas. PT KCI menjadi salah satu operator transportasi publik yang ikut berkomitmen dalam menyelenggarakan layanan Commuter Line yang ramah bagi penyandang disabilitas, termasuk di wilayah Depok. Penelitian ini bertujuan untuk menganalisis faktor-faktor yang memengaruhi implementasi Peraturan Menteri Perhubungan Nomor 98 Tahun 2017 pada layanan Commuter Line Depok bagi penyandang disabilitas. Analisis dilakukan dengan menggunakan teori implementasi Edwards III dengan 4 faktor yang memengaruhi implementasi, yaitu communications, resources, disposition, dan bureaucratic structure. Penelitian ini menggunakan pendekatan post-positivist dengan teknik pengumpulan data kualitatif melalui wawancara mendalam dengan 12 narasumber, obeservasi, dan studi kepustakaan. Hasil analisis menunjukkan bahwa terdapat 10 dari 18 indikator yang terpenuhi terkait faktor-faktor yang memengaruhi implementasi Peraturan Menteri Perhubungan Nomor 98 tahun 2017 pada layanan Commuter Line Depok bagi penyandang disabilitas. Hambatan pada faktor-faktor yang memengaruhi implementasi Peraturan Menteri Perhubungan Nomor 98 Tahun 2017 pada layanan Commuter Line Depok bagi penyandang disabilitas berkaitan dengan komunikasi terhadap stakeholder penyandang disabilitas yang belum merata dan menyebabkan penyelenggaraan layanan Commuter Line Depok belum sepenuhnya terwujud sesuai kebutuhan penyandang disabilitas, baik dari segi sarana, prasarana, dan petugas. Pelaksana kebijakan perlu untuk memperluas keterlibatan penyandang disabilitas serta melengkapi fasilitas sarana dan prasarana aksesibel yang belum terpenuhi, termasuk memberikan pelatihan kepada petugas dan menyediakan informasi yang dapat diterima bagi seluruh penyandang disabilitas.

.....The ratification of the Minister of Transportation Regulation Number 98 of 2017 aims to accommodate regulations on the implementation of accessible public transportation for service users with special needs, including persons with disabilities. PT KCI is one of the public transportation operators that is committed to providing Commuter Line services that are friendly for persons with disabilities, including in the Depok area. This study aims to analyze the factors that influence the implementation of Minister of Transportation Regulation Number 98 of 2017 on Depok Commuter Line services for persons with disabilities. The analysis was carried out using Edwards III's implementation theory with 4 factors that influence implementation, namely communications, resources, disposition, and bureaucratic structure. This study uses a post-positivist approach with qualitative data collection techniques through in-depth interviews with 12 informants, observation, and literature studies. The results of the analysis show that there are 10 out of 18 indicators that are fulfilled regarding the factors that influence the implementation of the Minister of Transportation Regulation Number 98 of 2017 on Depok Commuter Line services for persons with

disabilities. Obstacles to the factors that influence the implementation of Minister of Transportation Regulation Number 98 of 2017 on Depok Commuter Line services for persons with disabilities are related to communication to stakeholders with disabilities that have not been evenly distributed and have resulted in the implementation of Depok Commuter Line services not being fully realized according to the needs of persons with disabilities, both from terms of facilities, infrastructure, and staff. Policy implementers need to expand the involvement of persons with disabilities and complete accessible facilities and infrastructure that have not been met, including providing training to officers and providing information that is acceptable to all persons with disabilities.