

## Supervisory training: teams & quality

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Deskripsi Lengkap: <https://lib.ui.ac.id/detail?id=20428950&lokasi=lokal>

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### Abstrak

High-performance organizations must have supervisors with the ability to manage resources and work effectively with others. This Infoline offers a five-step method for developing a supervisory training program. It defines what it means to be a supervisor and discusses the importance of a needs assessment when designing, developing, and evaluating a training program.